



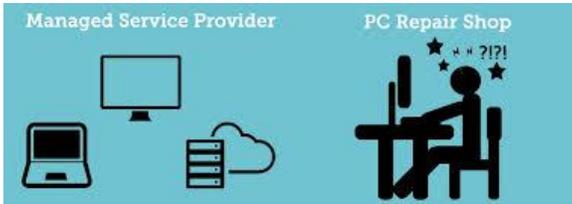
ACS

Service Pack 2015

Released April, 2015

Quick Reminders

Daily Backup
Monthly Care
Annual Cleaning



Improving Techniques

After 10 years of being a “Break/Fix Shop” we are now providing “Managed IT Services”

- ✚ For some places “They are in training” means the staff has taken the afternoon off to play. At ACS, most of the time we are truly attending a class or conference to learn new ways to care for your computers. On a rare occasion, we take a break for a nice lunch or to play with our trucks.
- ✚ Each month we spend time with members of the BBB and Chamber of Commerce. Investing time with business owners has resulted in some valuable lessons that cannot be found in a book. Plus the coffee is good!
- ✚ Our toolbox has grown this year thanks to some research time and advice from our peers. I am happy to report that we have automated several routines that previously were completed one step at a time. These tools have already resulted in faster repairs and less hours invoiced.
- ✚ After a long run with AVG, our preferred antivirus solution is quickly becoming Webroot. Make sure you “Like” our Facebook page in order to keep up with important changes.



What is the best part of our job?

- Continuing to serve the residential and small business markets even though the profit margin is much higher serving the bigger businesses.
- Waking up each day knowing that God will provide opportunities to help others with more than just computer needs.
- Meeting new clients and quickly having them become part of our family.



Charles Alexander NEVER touched a computer – but helped us build ACS

Let God be your boss and work hard for Him

Go over and above for each person you have the privilege to serve

If it is broke – you can fix it

****Thanks dad for putting us on a solid foundation!***

Family Updates

Cindy’s pain level has decreased a little bit

Dean’s dad is now living in Heaven

Chris & Heather are now homeowners

